

PARTICIPATION LIST

- Participating hotel brands in the Taj InnerCircle NeuPass loyalty program are Taj, Claridges Collection, SeleQtions, Gateway, Vivanta, Ginger Hotels, Tree of Life and amã Stays & Trails.
- Taj Wellington Mews, Mumbai is a non-participating hotel in the Taj InnerCircle NeuPass loyalty program for stays. Guests will not earn NeuCoins for their stays, however will earn NeuCoins on F&B, Spa and Salon spends.
- Tree of Life Grand Oak Manor, Binsar, Tree of Life Lakeside Cottage, Srinagar and Tree of Life Eila Art Hotel, Manali are non-participating hotels under Taj InnerCircle NeuPass loyalty program. No savings, rewards, benefits, vouchers, earning & spending of NeuCoins is valid in these Tree of Life Hotels and Resorts.
- Brij Hotels, Atmantan and Clarks are non-participating brands in Taj InnerCircle NeuPass loyalty program

TAJ INNERCIRCLE MEMBER TIER

- Taj InnerCircle Member Tier is the base tier available to guests above the age of 18 years.
- Taj InnerCircle member tier will earn 2 NeuCoins for every INR 100 of eligible spending, net of taxes at participating IHCL Hotel brands (Taj, Claridges, SeleQtions, Gateway, Vivanta, Ginger Hotels, Tree of Life and amã Stays & Trails).

Benefits

10% Savings on Best Available Rates (BAR) throughout the year for room reservations applicable for Room only and Breakfast inclusive rates on direct bookings.

- A valid Membership number / registered mobile number should be provided at the time of booking for further verification during check-in. Please note the participating hotel where such booking is made, has the liberty to cancel or amend rates in the event that member details are not provided prior to check-in.
- This offer is available at participating Taj, Claridges, SeleQtions, Gateway, Vivanta, Ginger Hotels, Tree of Life and amã Stays & Trails only and is subject to room availability.
- Member can book their stay for a maximum length of 30 nights at any of the participating hotels at member discounted rate. For stays more than 30 nights, prior, written approval from the participating hotel is necessary. Each participating hotel reserves the right to refuse bookings of such nature as well as apply special rates.
- Members are eligible to earn member points/NeuCoins only on direct bookings made via the Taj Website, Taj Reservation Worldwide, IHCL Regional Reservation Office or Hotel Reservation Office. Any bookings made via third party sites will not be eligible for Member points/NeuCoins.
- Government taxes/levies must be paid as applicable, on the total bill value.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligibility.

10% Savings on Spa:

- This benefit entitles Member to a discount at Spas across Taj, Claridges, SeleQtions, Gateway and Vivanta Hotels, subject to appointment availability at Spas.
- This benefit is applicable across all IHCL hotels except Tree of Life Hotels, Ginger Hotels, and amã Stays & Trails.
- This offer is not applicable on purchase of any retail products.
- A valid NeuPass Membership number and/or mobile number must be provided at the time of availing this benefit.

- Government taxes/levies must be paid as applicable, on the total bill value.
- The Member must be present to avail this benefit.
- This benefit can be used for multiple transactions.
- This benefit is not applicable on discounted or package rates offered and is applicable solely on Spa services.
- This benefit is not valid for use at any other service establishment and is not redeemable for cash.
- No two or more discounts can be clubbed to avail this benefit.
- NeuCoins earning will be calculated on the net bill amount after applying the 10% Spa discount.
- An appointment should be made in advance to avail this benefit.
- Upon providing the registered mobile number, the discount will be validated with an OTP.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligible.

10% Savings on Food & Beverage:

- This benefit entitles Members to Food and Beverage discount (including alcohol), at restaurants across Taj, Claridges, SeleQtions, Gateway, Vivanta and participating Ginger hotels & tree of life hotels for a maximum of 10 people at a time.
- The benefit is applicable at all Food & Beverage outlets, including in-room dining and take away orders. The savings cannot be availed at Wasabi by Morimoto and Orient Express.
- F&B discount is not applicable at amã Stays & Trails.
- F&B discount is not applicable at the following Ginger Hotels - Ginger Goa, Dona Paula; Ginger Ahmedabad Satellite; Ginger Ahmedabad (SG Road); Ginger Thane; Ginger Goa, Madgaon; Ginger Aurangabad; Ginger Guwahati; Ginger Katra; Ginger Tirupur; and Ginger Dwarka.
- Food and Beverage (F&B) expense incurred during In-Room Dining, Dine-In and Takeaways at Ginger Hotels are currently not eligible to earn NeuCoins.
- A valid NeuPass Membership number and/or registered mobile number must be provided at the time of availing this benefit.
- Government taxes/levies must be paid as applicable, on the total bill value.
- The Member must be present to avail the benefit.
- The table booking must be done in advance at the restaurant to avail this benefit, subject to availability as per the restaurant protocols and time slots.
- This benefit cannot be clubbed with other offers, other discounted or package rates, and special promotions or events/banquet functions and/or bookings.
- No two or more discounts can be clubbed to avail this benefit.
- This benefit can be used for multiple transactions.
- This benefit is not valid for use at any other service establishment and is not redeemable for cash.
- NeuCoins earning will be calculated on the net bill amount after applying the 10% Food & Beverages discount.
- Upon providing the registered mobile number, the discount will be validated with an OTP.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligibility.

Other Benefits

- Member Points/NeuCoins can be redeemed and gifted in the form of Taj Experience Gift Cards to friends and/or family of the Member, for a minimum amount of INR 1000 and maximum amount of INR 25000.
- For Member service assistance, please call 1800 202 8282 from 9:00 am to 6:00 pm or write at customercare@tataneu.com
- Tree of Life Resorts & Hotels currently is not a participating brand under the NeuPass loyalty membership program. All benefits / Vouchers and Earning/Redemption of NeuCoins will not be eligible.
- Neu Coins will only be credited for the member who is staying with invoice in his name and paying.

TAJ INNERCIRCLE COPPER MEMBERS

- Taj InnerCircle Copper is available to guests above the age of 18 years.
- Taj InnerCircle copper tier member is achieved on eligible spends of INR 50 thousand or stays of 5 eligible room nights.
- Taj InnerCircle Copper tier member will earn 4 NeuCoins for every INR 100 of eligible spending, net of taxes at participating IHCL Hotel brands (Taj, Claridges, SeleQtions, Gateway, Vivanta, Ginger Hotels, Tree of Life and amã Stays & Trails).

Benefits

10% Savings on Best Available Rates (BAR) throughout the year for room reservations applicable for Room only and Breakfast inclusive rates on direct bookings.

- A valid Membership number / registered mobile number should be provided at the time of booking for further verification during check-in. Please note the participating hotel where such booking is made, has the liberty to cancel or amend rates in the event that member details are not provided prior to check-in.
- This offer is available at participating Taj, Claridges, SeleQtions, Gateway, Vivanta, Ginger Hotels, Tree of Life and amã Stays & Trails only and is subject to room availability.
- Member can book their stay for a maximum length of 30 nights at any of the participating hotels at member discounted rate. For stays more than 30 nights, prior, written approval from the participating hotel is necessary. Each participating hotel reserves the right to refuse bookings of such nature as well as apply special rates.
- Members are eligible to earn member points/NeuCoins only on direct bookings made via the Taj Website, Taj Reservation Worldwide, IHCL Regional Reservation Office or Hotel Reservation Office. Any bookings made via third party sites will not be eligible for Member points/NeuCoins.
- Government taxes/levies must be paid as applicable, on the total bill value.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligibility.

10% Savings on Spa:

- This benefit entitles Member to a discount at Spas across Taj, Claridges, SeleQtions, Gateway, Vivanta Hotels and Tree of Life subject to appointment availability at Spas.
- This benefit is applicable across all IHCL hotels except Ginger Hotels, and amã Stays & Trails.
- This offer is not applicable on purchase of any retail products.
- A valid NeuPass Membership number and/or mobile number must be provided at the time of availing this benefit.
- Government taxes/levies must be paid as applicable, on the total bill value.

- The Member must be present to avail this benefit.
- This benefit can be used for multiple transactions.
- This benefit is not applicable on discounted or package rates offered and is applicable solely on Spa services.
- This benefit is not valid for use at any other service establishment and is not redeemable for cash.
- No two or more discounts can be clubbed to avail this benefit.
- NeuCoins earning will be calculated on the net bill amount after applying the 10% Spa discount.
- An appointment should be made in advance to avail this benefit.
- Upon providing the registered mobile number, the discount will be validated with an OTP.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligible.

10% Savings on Food & Beverage:

- This benefit entitles copper members to Food and Beverage discount (including alcohol), at restaurants across Taj, Claridges, SeleQtions, Gateway, Vivanta and participating Ginger hotels & tree of life hotels for a maximum of 10 people at a time.
- The benefit is applicable at all Food & Beverage outlets, including in-room dining and take away orders. The savings cannot be availed at Wasabi by Morimoto and Orient Express.
- F&B discount is not applicable at amã Stays & Trails.
- F&B discount is not applicable at the following Ginger Hotels - Ginger Goa, Dona Paula; Ginger Ahmedabad Satellite; Ginger Ahmedabad (SG Road); Ginger Thane; Ginger Goa, Madgaon; Ginger Aurangabad; Ginger Guwahati; Ginger Katra; Ginger Tirupur; and Ginger Dwarka.
- Food and Beverage (F&B) expense incurred during In-Room Dining, Dine-In and Takeaways at Ginger Hotels are currently not eligible to earn NeuCoins.
- A valid NeuPass Membership number and/or registered mobile number must be provided at the time of availing this benefit.
- Government taxes/levies must be paid as applicable, on the total bill value.
- The Member must be present to avail the benefit.
- The table booking must be done in advance at the restaurant to avail this benefit, subject to availability as per the restaurant protocols and time slots.
- This benefit cannot be clubbed with other offers, other discounted or package rates, and special promotions or events/banquet functions and/or bookings.
- No two or more discounts can be clubbed to avail this benefit.
- This benefit can be used for multiple transactions.
- This benefit is not valid for use at any other service establishment and is not redeemable for cash.
- NeuCoins earning will be calculated on the net bill amount after applying the 10% Food & Beverages discount.
- Upon providing the registered mobile number, the discount will be validated with an OTP.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligibility.

Other Benefits

- Member Points/NeuCoins can be redeemed and gifted in the form of Taj Experience Gift Cards to friends and/or family of the Member, for a minimum amount of INR 1000 and maximum amount of INR 25000.
- For Member service assistance, please call 1800 202 8282 from 9:00 am to 6:00 pm or write at customercare@tataneu.com
Neu Coins will only be credited for the member who is staying with invoice in his name and paying.

TAJ INNERCIRCLE SILVER MEMBERS

- Taj InnerCircle Silver tier member is achieved on eligible spends of INR 01 lakh or stays of 10 eligible room nights.
- Taj InnerCircle Silver tier members will earn 05 NeuCoins for every INR 100 of eligible spends, net of taxes at participating IHCL Hotels (Taj, Claridges, SeleQtions, Gateway, Vivanta, Tree of Life and amã Stays & Trails)
- Taj InnerCircle Silver tier member will earn 04 NeuCoins for every INR 100 of eligible spends, net of taxes at participating Ginger Hotels.
- A Taj InnerCircle Silver tier member will be eligible for 2-hour late-checkout, subject to availability.

Benefits

10% Savings on Best Available Rates (BAR) throughout the year for room reservations applicable for Room only and Breakfast inclusive rates on direct bookings.

- A valid Membership number / registered mobile number should be provided at the time of booking for further verification during check-in. Please note the participating hotel where such booking is made, has the liberty to cancel or amend rates in the event that member details are not provided prior to check-in.
- This offer is available at participating Taj, Claridges, SeleQtions, Gateway, Vivanta, Ginger Hotels, Tree of Life and amã Stays & Trails only and is subject to room availability.
- Member can book their stay for a maximum length of 30 nights at any of the participating hotels at member discounted rate. For stays more than 30 nights, prior, written approval from the participating hotel is necessary. Each participating hotel reserves the right to refuse bookings of such nature as well as apply special rates.
- Members are eligible to earn member points/NeuCoins only on direct bookings made via the Taj Website, Taj Reservation Worldwide, IHCL Regional Reservation Office or Hotel Reservation Office. Any bookings made via third party sites will not be eligible for Member points/NeuCoins.
- Government taxes/levies must be paid as applicable, on the total bill.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligibility.

10% Savings on Spa

- This benefit entitles silver members to a discount at Spas across Taj, Claridges, SeleQtions, Gateway, Vivanta Hotels and Tree of Life subject to appointment availability at Spas.
- This benefit is applicable across all IHCL hotels except Ginger Hotels and amã Stays & Trails.
- This offer is not applicable on purchase of any retail products.
- A valid NeuPass Membership number and/or mobile number must be provided at the time of availing this benefit.
- Government taxes/levies must be paid as applicable, on the total bill value.
- The Member must be present to avail any such benefit.
- This benefit can be used for multiple transactions.
- This benefit is not applicable on discounted or package rates offered and is applicable solely on Spa services.
- This benefit is not valid for use at any other service establishment and is not redeemable for cash.
- An appointment should be booked in advance to avail this benefit.
- No two or more discounts can be clubbed to avail this benefit.
- NeuCoins earning will be calculated on the net bill amount after applying the 10% Spa discount.
- Upon providing the registered mobile number, the discount will be validated with an OTP.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of

India and the Courts at Mumbai shall have exclusive jurisdiction.

- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligibility.

10% Savings on Food & Beverage

- This benefit entitles silver members to Food and Beverage discount (including alcohol), at restaurants across Taj, Claridges, SeleQtions, Gateway, Vivanta and participating Ginger hotels and Tree of Life hotels for a maximum of 10 people at a time.
- The benefit is applicable at all Food & Beverage outlets, including in-room dining and take away orders.
- F&B discount is not applicable at amã Stays & Trails.
- F&B discount is not applicable at the following Ginger Hotels - Ginger Goa, Dona Paula; Ginger Ahmedabad Satellite; Ginger Ahmedabad (SG Road); Ginger Thane; Ginger Goa, Madgaon; Ginger Aurangabad; Ginger Guwahati; Ginger Katra; Ginger Tirupur; and Ginger Dwarka.
- Food and Beverage (F&B) expense incurred during In-Room Dining, Dine-In and Takeaways at Ginger Hotels are currently not eligible to earn NeuCoins.
- A valid NeuPass Membership number and/or registered mobile number must be provided at the time of availing this benefit.
- Government taxes/levies must be paid as applicable, on the total bill value.
- The Member must be present to avail this benefit.
- The table booking must be done in advance at the restaurant to avail this benefit, subject to availability as per the restaurant protocols and time slots.
- This benefit cannot be clubbed with other offers, other discounted or package rates, and special promotions or events/banquet functions and/or bookings.
- No two or more discounts can be clubbed to avail this benefit.
- This benefit can be used for multiple transactions.
- This benefit is not valid for use at any other service establishment and is not redeemable for cash.
- NeuCoins earning will be calculated on the net bill amount after applying the 10% Food & Beverages discount.
- Upon providing the registered mobile number, the discount will be validated with an OTP.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligibility.

Other Benefits

- Member Points/NeuCoins can be redeemed and gifted in the form of Taj Experience Gift Cards to friends and/or family of the Member, for a minimum amount of INR 1000 and maximum amount of INR 25000.
- For Member service assistance, please call 1800 202 8282 from 9:00 am to 6:00 pm or write at customercare@tataneu.com
Neu Coins will only be credited for the member who is staying with invoice in his name and paying.

TAJ INNERCIRCLE GOLD MEMBERS

- Taj InnerCircle Gold tier is achieved on eligible spends of INR 04 lakhs or stays of 40 eligible room nights.
- A Taj InnerCircle Gold tier member will earn 07 NeuCoins for every INR 100 of eligible spends, net of taxes at participating IHCL Hotels (Taj, Claridges, SeleQtions, Gateway, Vivanta, Tree of Life and amã Stays & Trails) except Ginger Hotels.
- A Taj InnerCircle Gold tier member will earn 04 NeuCoins for every INR 100 of eligible spends, net of taxes at participating Ginger Hotels.
- A Taj InnerCircle Gold tier member will be eligible for a 2-hour early check-in and 2-hour late-checkout, subject to availability.

Benefits

15% Savings on Best Available Rates (BAR) throughout the year for room reservations applicable for Room only and Breakfast inclusive rates on direct bookings.

- A valid Membership number / registered mobile number should be provided at the time of booking for further verification during check-in. Please note the participating hotel where such booking is made, has the liberty to cancel or amend rates in the event that member details are not provided prior to check-in.
- This offer is available at participating Taj, Claridges, SeleQtions, Gateway, Vivanta, Ginger Hotels, Tree of Life and amã Stays & Trails only and is subject to room availability.
- Member can book their stay for a maximum length of 30 nights at any of the participating hotels at member discounted rate. For stays more than 30 nights, prior, written approval from the participating hotel is necessary. Each participating hotel reserves the right to refuse bookings of such nature as well as apply special rates.
- Members are eligible to earn member points/NeuCoins only on direct bookings made via the Taj Website, Taj Reservation Worldwide, IHCL Regional Reservation Office or Hotel Reservation Office. Any bookings made via third party sites will not be eligible for Member points/NeuCoins.
- Government taxes/levies must be paid as applicable, on the total bill value.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligibility.

20 complimentary upgrade E-Vouchers to the next category of room booked

- Each of the upgrade is applicable for a complimentary upgrade to the next category of rooms booked for Taj InnerCircle Gold tier members, which is subject to availability at the time of check-in at any of the participating IHCL Hotels.
- Complimentary upgrade voucher is applicable across all IHCL hotels except Ginger Hotels, Tree of Life hotels and amã Stays & Trails.
- 01 voucher provides upgrade benefits for a stay of up to 05 consecutive nights and applicable for a maximum of 20 consecutive nights in a single stay visit, subject to availability at the time of check-in at any of the participating IHCL Hotels.
- Members can redeem this voucher to upgrade to 01 room category above their original booking, subject to availability at the time of check-in at any of the participating IHCL Hotels.
- None of the upgrade E-Vouchers will be applicable towards an upgrade to a room category higher than a base category suite (or equivalent room, as per the hotel nomenclature and will be subject to availability).
- 01 upgrade E-Voucher is applicable towards 01 upgrade for 01 room only, per stay.
- For the E-Voucher to be applicable, the room must be booked on the name of the Member and member should be present at the time of check-in.
- These E-Vouchers are non-transferable, and their validity cannot be extended.

- Applicable E-Vouchers, if applicable, will be loaded in the Member account, and can be availed at the hotel at the time of check-in.
- Each of the E-Vouchers must be utilized within 365 days from the date of issue.
- This voucher cannot be renewed or exchanged against cash.
- Government taxes/levies if applicable, are payable by the Member directly at the participating hotel when using each of the E-Vouchers.
- The Member must be present to avail this benefit.
- This voucher cannot be clubbed with any other vouchers, offers or promotions.
- Withdrawal of this category of E-Voucher is at the sole discretion of Programme management.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligible spends.

02 Upgrade E-Vouchers to Taj Club rooms

- 01 voucher provides upgrade for a stay of up to 05 consecutive nights, subject to availability at the time of check-in at any of the participating IHCL Hotels.
- Members can redeem this voucher to upgrade to the Taj Club room category from its original book room category, subject to availability at the time of check-in at any of the participating IHCL Hotels.
- The Taj Club upgrade e-Vouchers shall be applicable for a complimentary upgrade to the Taj Club room category, applicable only at Taj Hotels.
- This upgrade does not include airport transfer/s and any other service deemed to be an outsourced service by the participating hotel.
- Taj Club room benefits are only applicable to the occupants (member and partner) of this room category. Non-residents and/or non-occupants are not allowed to use the benefit.
- The Member must be present to avail this such benefit.
- The hotel management reserves the right to restrict entry to the Taj Club lounge.
- Upgrades are subject to availability at the time of check-in. Taj Club rules and regulations will apply.
- For the E-Voucher to be applicable, the room must be booked in the name of the staying member.
- These E-Vouchers are non-transferable, and their validity cannot be extended.
- Applicable E-Vouchers, if applicable, will be loaded in the Member account, and can be availed at the hotel at the time of check-in.
- Each of the E-Vouchers must be utilized within 365 days from the date of issue.
- This voucher cannot be renewed or exchanged against cash.
- This voucher cannot be clubbed with any other vouchers, offers or promotions.
- Government taxes/levies if applicable, are payable by the Member directly at the participating hotel when using each of the E-Vouchers.
- Withdrawal of this category of E-Voucher is at the sole discretion of Programme management.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligible spendings.

15% Savings on Spa

- This benefit entitles gold members to a discount at Spas across Taj, Claridges, SeleQtions, Gateway, Vivanta Hotels and Tree of Life subject to appointment availability at Spas.
- This benefit is applicable across all IHCL hotels except Ginger Hotels and amã Stays & Trails.
- This offer is not applicable on purchase of any retail products.

- A valid NeuPass Membership number and/or registered mobile number must be provided.
- Government taxes/levies must be paid as applicable, on the total bill value.
- The Member must be present to avail this such benefit.
- This benefit can be used for multiple transactions.
- This benefit is not applicable on discounted or package rates offered and is applicable solely on Spa services.
- This benefit is not valid for use at any other service establishment and is not redeemable for cash.
- Appointment should be made in advance to avail this benefit.
- No two or more discounts can be clubbed to avail this benefit.
- NeuCoins earning will be calculated on the net bill amount after applying the 15% Spa discount.
- Upon providing the registered mobile number, the discount will be validated with an OTP.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligibility.

15% Savings on Food & Beverage

- This benefit entitles gold members to Food and Beverage discount (including alcohol), at restaurants across Taj, Claridges, SeleQtions, Gateway, Vivanta and participating Ginger hotels and Tree of Life hotels for a maximum of 10 people at a time.
- The benefit is applicable at all Food & Beverage outlets, including in-room dining and take away orders.
- F&B discount is not applicable at amã Stays & Trails.
- F&B discount is not applicable at the following Ginger Hotels - Ginger Goa, Dona Paula; Ginger Ahmedabad Satellite; Ginger Ahmedabad (SG Road); Ginger Thane; Ginger Goa, Madgaon; Ginger Aurangabad; Ginger Guwahati; Ginger Katra; Ginger Tirupur; and Ginger Dwarka.
- A valid NeuPass Membership number and/or registered mobile number must be provided at the time of availing this benefit.
- Food and Beverage (F&B) expense incurred during In-Room Dining, Dine-In and Takeaways at Ginger Hotels are currently not eligible to earn NeuCoins.
- Government taxes/levies must be paid as applicable, on the total bill value.
- The Member must be present to avail this benefit.
- The table booking must be done in advance at the restaurant to avail this benefit, subject to availability as per the restaurant protocols and time slots.
- This benefit cannot be clubbed with other offers, other discounted or package rates, and special promotions or events/banquet functions and/or bookings.
- No two or more discounts can be clubbed to avail this benefit.
- This benefit can be used for multiple transactions.
- This benefit is not valid for use at any other service establishment and is not redeemable for cash.
- NeuCoins earning will be calculated on the net bill amount after applying the 15% Food & Beverages discount.
- Upon providing the registered mobile number, the discount will be validated with an OTP.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligible spends.

Happy Hours - Buy 01 and get 01 free on alcoholic and non-alcoholic beverages at Taj Club lounge and designated lounge/bars where Taj Club is not available across all participating hotels

- Buy 01 and get 01 during happy hours for the Taj InnerCircle Gold Tier member and the partner (member +

one), while the member and partner is staying in-house only. (Resident guests only).

- The same to be offered between 6pm – 8pm on all days of the week.
- The offer is applicable on alcoholic and non-alcoholic beverages only and will entitle the member to buy 01 and get 01 round of drinks.
- Under the buy 01 and get 01 offer, the member will be charged for the higher value beverage, while the lower or equivalent value beverage will be provided free of charge to the member. Members will be required to pay applicable government taxes on the complimentary beverage.
- This benefit is not applicable at Ginger hotels, Tree of Life and amã Stays & Trails.
- The offer is valid on beverages which are served by a standard peg measure or by glass. Ordering of bottles (including wine) is not permissible under this offer.
- An order for multiple rounds of drinks cannot be placed in advance.
- The last order under this offer must be placed by 8.00pm and must be consumed within a reasonable time after the order has been placed.
- The drinks ordered under this offer will only be served within the designated bar/lounge or area/premises defined by the hotel and must be consumed within that designated area. The order cannot be consumed in any other outlet / area of the hotel. Take away of alcohol is not permissible.
- Select Bar & Menu to be offered for this privilege and as per brand guidelines defined.
- Minibar alcohol will not be a part of this benefit.
- Members would need to present their membership number and / or room number beforehand to avail this offer.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligible spends.

Other Benefits

- Member Points/NeuCoins can be redeemed and gifted in the form of Taj Experience Gift Cards to friends and/or family of the Member, for a minimum amount of INR 1000 and maximum amount of INR 25000.
- For 24-hour dedicated Member service assistance, please call **+91 22 6958 2121** or write at gold@tajhotels.com

TAJ INNERCIRCLE PLATINUM MEMBERS

- Taj InnerCircle Platinum tier is achieved on eligible spends of INR 08 lakhs or stays of 80 eligible room nights.
- A Taj InnerCircle Platinum tier member will earn 08 NeuCoins for every INR 100 of eligible spends, net of taxes at participating IHCL Hotels (Taj, Claridges, SeleQtions, Gateway, Vivanta, Tree of Life and amã Stays & Trails) except Ginger Hotels.
- A Taj InnerCircle Platinum tier member will earn 04 NeuCoins for every INR 100 of eligible spends, net of taxes at participating Ginger Hotels.
- A Taj InnerCircle Platinum tier member will be eligible for a 4-hour early check-in and 4-hour late check-out, subject to availability.
- Priority check-in and the convenience of an in-room check-in is subject to availability at the participating hotels.

Benefits

25% Savings on Best Available Rates (BAR) through the year for room reservations applicable for Room only and Breakfast inclusive rates on direct bookings.

- A valid Membership number / registered mobile number should be provided at the time of booking for further verification during check-in. Please note the participating hotel where such booking is made, has the liberty to cancel or amend rates in the event that member details are not provided prior to check-in.
- This offer is available at participating Taj, Claridges, SeleQtions, Gateway, Vivanta, Ginger Hotels, Tree of Life Hotels and amã Stays & Trails only and is subject to room availability. Tree of Life Hotels is not a participating brand in this offer.
- Member can book their stay for a maximum length of 30 nights at any of the participating hotels at member discounted rate. For stays more than 30 nights, prior, written approval from the participating hotel is necessary. Each participating hotel reserves the right to refuse bookings of such nature as well as apply special rates.
- Members are eligible to earn member points/NeuCoins only on direct bookings made via the Taj Website, Taj Reservation Worldwide, IHCL Regional Reservation Office or Hotel Reservation Office. Any bookings made via third party sites will not be eligible for Member points/NeuCoins.
- Government taxes/levies must be paid as applicable, on the total bill value.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligibility.

Unlimited upgrade E-Vouchers to the next category of room booked

- Each of the upgrade is applicable for a complimentary upgrade to the next category of rooms booked for Taj InnerCircle Platinum tier members, which is subject to availability at the time of check-in at any of the participating IHCL Hotels.
- Complimentary upgrade voucher is applicable across all IHCL hotels except Ginger Hotels and amã Stays & Trails.
- None of the upgraded E-Vouchers will be applicable towards an upgrade to a room category higher than a base category suite (or equivalent room, as per the hotel nomenclature and will be subject to availability).
- 01 upgrade E-Voucher is applicable towards 01 upgrade for 01 room only, per stay.
- For the E-Voucher to be applicable, the room must be booked on the name of the staying member only.
- 01 voucher provides upgrade benefits for a stay of up to 05 consecutive nights and applicable for a maximum of 20 consecutive nights in a single stay visit, subject to availability at the time of check-in at any of the participating IHCL Hotels.

- Members can redeem this voucher to upgrade to 01 room category above their original booking, subject to availability at the time of check-in at any of the participating IHCL Hotels.
- This voucher cannot be clubbed with any other vouchers, offers or promotions.
- These E-Vouchers are non-transferable, and their validity cannot be extended.
- Applicable E-Vouchers, if applicable, will be loaded in the Member account, and can be availed at the hotel at the time of check-in.
- The Member must be present to avail this such benefit.
- Each of the E-Vouchers must be utilized within 365 days from the date of issue.
- This voucher cannot be renewed or exchanged against cash.
- Government taxes/levies if applicable, are payable by the Member directly at the participating hotel when using each of the E-Vouchers.
- Withdrawal of this category of E-Voucher is at the sole discretion of Programme management.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligible spends.

10 upgrade E-Vouchers to Taj Club rooms

- The Taj Club upgrade e-Vouchers shall be applicable for a complimentary upgrade to the Taj Club room category, applicable only at Taj Hotels.
- This upgrade does not include airport transfer/s and any other service deemed as an outsourced service by the participating hotel.
- Taj Club room benefits are only applicable to the occupants of this room category. Non-residents and/or non-occupants are not allowed to use the benefit.
- The hotel management reserves the right to restrict entry to the Taj Club lounge.
- Taj Club rules and regulations will apply.
- Upgrades are subject to availability at the time of check-in.
- These E-Vouchers are non-transferable and their validity cannot be extended.
- Each of the E-Vouchers must be utilized within 365 days from the date of issue.
- 01 voucher provides upgrade benefits for a stay of up to 05 consecutive nights and applicable for a maximum of 20 consecutive nights in a single stay visit, subject to availability at the time of check-in at any of the participating IHCL Hotels.
- Members can redeem this voucher to upgrade to 01 room category above their original booking, subject to availability at the time of check-in at any of the participating IHCL Hotels.
- The Member must be present to avail this such benefit.
- For the E-Voucher to be applicable, the room must be booked in the name of the Member.
- These E-Vouchers are non-transferable, and their validity cannot be extended.
- Applicable E-Vouchers, if applicable, will be loaded in the Member account, and can be availed at the hotel at the time of check-in.
- This voucher cannot be renewed or exchanged against cash.
- This voucher cannot be clubbed with any other vouchers, offers or promotions.
- Government taxes/levies if applicable, are payable by the Member directly at the participating hotel when using each of the E-Vouchers.
- Withdrawal of this category of E-Voucher is at the sole discretion of Programme management.
- Any further dispute related to this benefit shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligible spendings.

Unlimited Taj Club Lounge Access

- High tea at Club lounge from 3pm to 5pm for resident Taj InnerCircle Platinum members and partner only.
- Service of hot and soft beverages at the Club lounge from 7am to 11pm for resident Taj InnerCircle Platinum member and partner only.
- The benefits of the Taj Club Lounge are applicable to the occupants of all room categories.
- Non-Residents are not permitted to use the benefits.
- The Hotel management reserves the right to restrict entry to the Taj Club lounge. Taj Club rules and regulations will apply.
- The Member must be present to avail this such benefit.
- Prior reservation is mandatory for usage of this benefit.
- This benefit is valid for use at all the participating hotels where Taj Club lounge exists.
- Government taxes/levies if applicable, are payable by the Member directly at the participating hotel.
- Any dispute pertaining to the use of this benefit shall be governed by the laws of India and the parties submit to the exclusive jurisdiction of the courts at Mumbai.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligible spendings

25% Savings on Spa

- This benefit entitles Members to a discount at Spas across Taj, Claridges, SeleQtions, Gateway and Vivanta Hotels, subject to appointment availability at Spas.
- This benefit is applicable across all IHCL hotels except Ginger Hotels, Tree of Life Hotels, and amã Stays & Trails.
- This offer is not applicable on purchase of any retail products.
- A valid NeuPass Membership number and/or mobile number must be provided at the time of availing this benefit.
- Government taxes/levies must be paid as applicable, on the total bill value.
- The Member must be present to avail this such benefit.
- This benefit can be used for multiple transactions.
- This benefit is not applicable on discounted or package rates offered and is applicable solely on Spa services.
- This benefit is not valid for use at any other service establishment and is not redeemable for cash.
- Appointment should be booked in advance to avail this benefit.
- No two or more discounts can be clubbed to avail this benefit.
- NeuCoins earning will be calculated on the net bill amount after applying the 25% Spa discount.
- Upon providing the registered mobile number, the discount will be validated with an OTP.
- Any dispute pertaining to the use of this benefit shall be governed by the laws of India and the parties submit to the exclusive jurisdiction of the courts at Mumbai.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligibility.

25% Savings on Food & Beverage

- This benefit entitles Members to Food and Beverage discount (including alcohol), at restaurants across Taj, Claridges, SeleQtions, Gateway, Vivanta and participating Ginger hotels and Tree of Life hotels for a maximum of 10 people at a time.
- The benefit is applicable at all Food & Beverage outlets, including in-room dining and take away orders.
- F&B discount is not applicable at amã Stays & Trails.
- F&B discount is not applicable at the following Ginger Hotels - Ginger Goa, Dona Paula; Ginger Ahmedabad Satellite; Ginger Ahmedabad (SG Road); Ginger Thane; Ginger Goa, Madgaon; Ginger Aurangabad; Ginger Guwahati; Ginger Katra; Ginger Tirupur; and Ginger Dwarka.

- Food and Beverage (F&B) expense incurred during In-Room Dining, Dine-In and Takeaways at Ginger Hotels are currently not eligible to earn NeuCoins.
- A valid NeuPass Membership number and/or registered mobile number must be provided at the time of availing this benefit.
- Government taxes/levies must be paid as applicable, on the total bill value.
- The Member must be present to avail this such benefit.
- The table booking must be done in advance at the restaurant to avail this benefit, subject to availability as per the restaurant protocols and time slots.
- This benefit cannot be clubbed with other offers, other discounted or package rates, and special promotions or events/banquet functions and/or bookings.
- No two or more discounts can be clubbed to avail this benefit.
- This benefit can be used for multiple transactions.
- This benefit is not valid for use at any other service establishment and is not redeemable for cash.
- NeuCoins earning will be calculated on the net bill amount after applying the 25% Food & Beverages discount.
- Upon providing the registered mobile number, the discount will be validated with an OTP.
- Any dispute pertaining to the use of this benefit shall be governed by the laws of India and the parties submit to the exclusive jurisdiction of the courts at Mumbai.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligible spendings

Complimentary beverages at Taj Club lounge and designated lounge/bars where Taj Club is not available across all participating hotels

- Complimentary alcohol hours for the Member and partner only, whilst the member is staying in-house (resident guests only) at the participating hotel between 6:00 pm and 8:00 pm on all days of the week.
- This benefit provides unlimited complimentary alcoholic and non-alcoholic beverages to the Taj InnerCircle Platinum member.
- Complimentary beverages will be served at the Taj Club Lounge at all Taj Hotels. Designated venues will be defined by the hotels where the Taj Club Lounge is unavailable.
- This benefit is not applicable at Ginger hotels, Tree of Life hotels and amā Stays & Trails.
- This benefit is valid on beverages that are served by a standard peg measure or by glass. Ordering of bottles, including wine, is not permissible under this benefit.
- An order for multiple rounds of drinks cannot be placed in advance.
- The last order under this benefit must be placed by 8.00pm and must be consumed within a reasonable time after the order has been served.
- The drinks ordered under this benefit will only be served within the designated bar premises of the participating hotel and will have to be consumed within the designated bar premises itself. The order cannot be consumed in any other outlet/area of the participating hotel. Take-away of alcohol is not permissible.
- Select Bar & Menu will be defined by the participating hotel for this benefit.
- Minibar alcohol will not be a part of this benefit.
- Members must present their Membership number/ registered mobile number and/or room number beforehand to avail this benefit.
- Any dispute pertaining to the use of this benefit shall be governed by the laws of India and the parties submit to the exclusive jurisdiction of the courts at Mumbai.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligible spendings.

Other Benefits

- Member Points/NeuCoins can be redeemed and gifted in the form of Taj Experience Gift Cards to friends and/or family of the Member, for a minimum amount of INR 1000 and maximum amount of INR 25000.
- For 24-hour dedicated Member service assistance, please call 1800 11 4825 or write at platinum@tajhotels.com
- Neu Coins will only be credited for the member who is staying with invoice in his name and paying.

BOOK FOR SOMEONE ELSE

- Savings on Best Available Rates (BAR) throughout the year for room reservations applicable for Room only and Breakfast inclusive rates on direct bookings as per member Tier.
- The member should be logged-in on <http://www.tajhotels.com> to use the Book for someone else's journey.
- The offer is available and bookable only via the official website of Taj, Seleqtions, Gateway and Vivanta Hotels. The same and is subject to room availability.
- This offer will be applicable brands at Taj, SeleQtions, Gateway, and Vivanta. It's not applicable for The Claridges, Tree of Life Resorts, Ginger Hotels, and amã Stays & Trails.
- Member can book their stay for a maximum length of 30 nights at any of the participating hotels at member discounted rate. For stays more than 30 nights, prior, written approval from the participating hotel is necessary. Each participating hotel reserves the right to refuse bookings of such nature as well as apply special rates.
- Taj InnerCircle NeuPass member who has booked stay for non-member friend or family, will only extend the discount benefits and not any other benefit like In-Room Welcome amenities, complimentary beverages hours, Happy Hours, Taj Club Room Upgrade or access to Taj Club Lounge or any other member tier benefit.
- NeuCoins will be awarded exclusively to the guests staying at the hotel, provided they are a NeuPass member. The number of NeuCoins earned will be determined by their membership tier.
- Please note that the member making the reservation on behalf of someone else will not be eligible to earn any reward points for the booking.
- Any bookings made via any other website / third party platform is not eligible.
- Guests once enrolled can earn points for the stay.
- Guests enrolled in the program prior to billing are eligible to earn points for that stay.
- The "Book for Someone Else" offer is currently not applicable to the following IHCL brands: Tree of Life Resorts & Hotels, Ginger Hotels, and amã Stays & Trails.
- Any dispute pertaining to the use of this benefit shall be governed by the laws of India and the parties submit to the exclusive jurisdiction of the courts at Mumbai.
- All Terms and Conditions of the Tata Neu Member Programme will apply.
- Please visit [here](#) for all Member Programme Terms and Conditions and eligible spending.

GENERAL TERMS AND CONDITIONS

- Membership is open to individuals who are aged 18 years and above.
- Membership and benefits of Taj InnerCircle NeuPass program are offered at the sole discretion of IHCL. The member tier will be upgraded upon meeting the eligibility criteria, which include room nights or eligible spend. All benefits associated with the new tier will become active and valid from the date of attaining the tier. The attained tier will remain valid for 365 days from the date of attainment.
- NeuCoins can be redeemed and gifted in the form of Taj Experience Gift Cards to friends and/or family of the Member, for a minimum amount of INR 1000 and maximum amount of INR 25000. General terms and conditions of Taj Experiences Gift Cards will apply on the Taj Experiences Gift Cards purchased against redemption of NeuCoins.
- For Copper and Silver Member service assistance/customer care, please call 1800 202 8282 from 9:00 am to 6:00 pm or email at customercare@tataneu.com.
- For Gold members 24-hour dedicated service assistance/ customer care, please call +91 22 6905 0055 (available 24/7) or email at gold@tajhotels.com.
- For Platinum members 24-hour dedicated service assistance/ customer care, please call 1800 11 4825 (available 24/7) or email at platinum@tajhotels.com.
- A valid membership number / registered mobile number should be provided at the time of booking for further verification of the benefit offered at IHCL hotels Unit.
- NeuCoins will be credited only to the member whose name and mobile number are reflected on the invoice, who has completed the stay or availed the service, and has settled the bill. The name and mobile number must also match the details registered in the NeuPass records.
- Taj InnerCircle member benefits of NeuPass loyalty program cannot be sold, bartered, or transferred. "Eligible spends" or "Eligible charges" are the charges incurred by the Member on eligible room rates, room charges, food and beverages (restaurants, bars, room service and mini-bars), telecommunication, laundry, spa services, Salon services, cake shop, business centre services and purchases at the Taj Khazana chain of stores. They do not include: (1) Room charges that are included in the definition of ineligible rates (2) Charges for banquets, parties, meetings, weddings, events and other similar functions (3) Rooms booked as office space (4) Charges for Business Centre facilities used by non-resident member guest (5) Complimentary services (6) Any charges which are settled using NeuCoins (7) Charges for food and beverages (including that associated with parties/ social gathering hosted at restaurants and bars) which are discounted/special menu/ packages/ others which are not as per the printed menu of the restaurant/ bar/ cake shop, unless stated otherwise. (8) charges for car hire/ shopping arcade/ fitness centre/ chartered flights/ Taj Air, pay outs, tips, taxes, etc. (9) charges (even if charged to members' room) for non-affiliated hotel entities which are not owned and/or operated by the hotel, including, but not limited to, outlets such as travel bookings, Gift Shop, Drugstore, clothes, gallery, or specialty stores, recreational or entertainment concessions. (10) Food and Beverage expenses incurred at Ginger Hotels for in-room dining, dine-in and takeaways.
- "Ineligible rates" are defined as: (1) Room rates where booking is made via any online booking channels including but not limited to Expedia.com, Travelocity.com, Hotels.com, Booking.com, Tripadvisor.com, MakemyTrip.com, Travelguru.com or any other similar travel websites or a third party (2) Room rates that are booked, or booked and paid, via tour operators, wholesalers and travel agents on their contracted rates or any other travel-industry staff rates. (3) Room rates for group bookings, conferences, weddings, events or organized tours (4) Room rates for airline staff and crew where rooms are pre-booked and paid for by the airline or directly (5) Employee rates like FNF or SEB or any complimentary rooms.
- These terms and conditions shall be governed and interpreted in accordance with the laws of India and the Courts at Mumbai shall have exclusive jurisdiction in respect of all matters arising out of these Terms and Conditions.

- All communication will be sent to the address (postal or email) and mobile number available as per Taj InnerCircle of NeuPass records and it is the responsibility of the member to inform the Taj InnerCircle of NeuPass Member Services about any change in his/her communication details (email id, mobile number, and address) through registered email or they can go to www.tajhotels.com for the necessary changes. All communication will be deemed to have been received by the Member and IHCL bears no responsibility for communication not received or lost in the mail or courier.
- IHCL reserves the right to add, modify, delete or otherwise change any of the rules, conditions, privileges, benefits, Reward or Reward levels pertaining to the programme at its sole discretion, with or without notice, even though changes may affect the value of NeuCoins already accumulated under Taj InnerCircle of NeuPass loyalty Program. Eg. IHCL may increase or decrease the NeuCoins earns on every INR 100 eligible spends, or limit the number of participating hotels for a particular Reward.
- IHCL reserves the right to grant or refuse or discontinue or revoke membership of Taj InnerCircle of NeuPass at its sole discretion. Discontinued/ revoked membership may result in the loss of all accumulated NeuCoins and the cancellation of all rewards, benefits and privileges and forfeiture of any unfulfilled reservations, products or services sought to be availed using Points.
- Points issued cannot be bartered or sold by Members for cash at any point of time. Any Points, or benefits, which IHCL deems to have been transferred, sold or assigned in violation of the programme rules may be deemed invalid and/or cancelled.